# MEDICAL DISPUTE RESOLUTION FINDINGS AND DECISION

#### PART I: GENERAL INFORMATION **Type of Requestor:** (X) Health Care Provider () Injured Employee ( ) Insurance Carrier MDR Tracking No.: Requestor's Name and Address M4-04-0947-01 AmeriMed International TWCC No.: P. Box 261353 Injured Employee's Name: Plano, TX 75026-1353 Date of Injury: Respondent's Name and Address Texas Mutual Insurance Company Employer's Name: Personnel Plus, Inc Box 54 Insurance Carrier's No.: 96 00000 142013

# PART II: SUMMARY OF DISPUTE AND FINDINGS

Dates of Service		CPT Code(s) or Description	Amount in Dispute	Amount Due
From	То	CIT Couc(s) of Description	rinount in Dispute	Amount Duc
5/8/03	6/7/03	E1399 Rental of an Interferential Stimulator Unit – 2 months @ \$249/month	\$413.00	\$413.00

### PART III: REQUESTOR'S POSITION SUMMARY

The carrier's representative is using this medium to try to sidestep the issue at hand, which is their reimbursement of the first DOS at the TENS MAR and denying the second DOS as needing preauthorization. The Interferential Stimulator is not a TENS unit and the cumulative rental is less than \$500.00.

# PART IV: RESPONDENT'S POSITION SUMMARY

The DME Ground Rules establish the standard for determining fair and reasonable reimbursement; preauthorization was not requested as required by rule; reconsideration was not requested prior to requesting Medical Dispute Resolution; and it is not clear if the injured worker received the item or benefited from the item in dispute. Based on the therapy rendered by the device in dispute, this carrier has no information to support reimbursement in excess of the reimbursement due for a TENS unit, much less a muscle stimulator.

Other bill copies of other DME provided to the injured worker about the same period of time were submitted for review.

# PART V: MEDICAL DISPUTE RESOLUTION REVIEW SUMMARY, METHODOLOGY, AND/OR EXPLANATION

Regarding jurisdiction, the fax confirmation page in the Requestor's Exhibit 5, reflects that 14 pages were received on 7/29/03 at the same fax number per the EOB instructions. The cover page for the request for reconsideration includes reference to both DOS in this dispute. However, reconsideration EOB was issued for only 5/8/03. This MDR request is dated 9/19/03 and thus makes the dispute for DOS 6/7/03 eligible for review per §§133.304(m)(2) and 133.307(g)(3)(A).

The EOB for DOS 5/8/03 reduced reimbursement to \$85.00 with "40 – the charge for the services exceeds an amount which would appear reasonable when compared to the charges of other providers in the same geographic area." The response explains that this is the Respondent's effort at applying the 1991 DME fee schedule for the TENS unit as a fair and reasonable reimbursement. They have also described the billed unit as a "transcutaneous interferential nerve stimulator" which can be abbreviated to TINS and still not be the equivalent to the TENS unit.

The Respondent also contends whether the injured worker received the item or benefit from the item. However, since the respondent issued payment, there is a presumption that they have confirmed delivery of the item. The next issue would imply that medical necessity was in question. However, this denial reason is first mentioned after MDR was filed by the Requestor and is not a proper defense to be considered in this review (§133.307(j)(2)).

The cumulative total of the monthly rental in dispute does not exceed \$500 to require preauthorization per §134.600(h)(11).					
The Requestor provided copies of literatur	e describing the functional benefits and d	lifferences of the Interferential			
The Requestor provided copies of literature describing the functional benefits and differences of the Interferential Stimulator from other DME.					
All the above establishes that the Interference preauthorization and reimbursement is sub-	•	· •			
MAR for the interferential stimulator. As					
TENS reimbursement rate is not fair and reasonable. As the Respondent provided no other fair and reasonable alternative,					
additional reimbursement for the difference in the amount billed and the amount paid is recommended.					
PART VI: COMMISSION DECISION					
Based upon the review of the disputed healthcare services, the Medical Review Division has determined that the requestor is entitled to reimbursement in the amount of \$413.00. The Division hereby <b>ORDERS</b> the insurance carrier to remit this					
amount plus all accrued interest due at the time of payment to the Requestor within 20-days of receipt of this Order.					
Findings and Decision by:					
Findings and Decision by.	Patti Lanfranco	August 22, 2005			
Authorized Signature	Typed Name	Date of Order			
PART VII: YOUR RIGHT TO REQUEST A HI	EARING				
If you are unhappy with all or part of this decision, you have the right to appeal the decision. Those who wish to appeal decisions that					
were issued during the month of August 2005,	should be aware of changes to the appeals pro	ocess which take effect September 1, 2005.			
House Bill 7, recently enacted by the 79th Tex					
pending for a hearing at the State Office of Adhearing. This means that the usual 20-day win					
parties during this transition phase. If you wish	h to seek an appeal of this medical dispute res	solution order to SOAH, you are encouraged			
to have your request for a hearing to the Commrequest to SOAH for docketing. A request for					
17787, Austin, Texas 78744 or faxed to 512-8					
Beginning September 1, 2005, appeals of medical dispute resolution orders are procedurally made directly to a district court in Travis					
County [see Texas Labor Code, Sec. 413.031(k), as amended and effective Sept. 1, 2005). An appeal to District Court must be filed not later than 30 days after the date on which the decision that is the subject of the appeal is final and appealable.					
later than 50 days after the date on which the decision that is the subject of the appear is final and appearable.					
Si prefiere hablar con una persona in español acerca de ésta correspondencia, favor de llamar a 512-804-4812.					
PART VIII: INSURANCE CARRIER DELIVE	RY CERTIFICATION				
I hereby verify that I received a copy of this Decision in the Austin Representative's box.					
Signature of Insurance Carrier:		Date:			